

DAMI RANDLE

Cloud Architect & Platform/DevOps Engineer

Loughborough, UK (remote or London hybrid) | dami.randle@hitconsulting.co.uk | linkedin.com/in/damirandle | hitconsulting.com

Cloud Architect and Platform/DevOps Engineer with 6+ years designing, building, and securing production AWS environments for regulated enterprise clients including Santander, Experian, and Refinitiv (now LSEG). Deep Terraform, Kubernetes, and CI/CD experience across AWS, Azure, and GCP, with recent GenAI-on-AWS work spanning a delivered estate security audit and an Amazon Bedrock knowledge platform design. Available now for contract and permanent roles, remote or hybrid in London.

CORE SKILLS

Cloud: AWS (primary), Microsoft Azure, Google Cloud Platform

Infrastructure as code: Terraform, CloudFormation, AWS CDK, Ansible

Containers & orchestration: Kubernetes (production AKS; EKS, ECS, Fargate), Docker, Helm

CI/CD: GitHub Actions, Azure DevOps, Jenkins, AWS CodePipeline

Observability: Datadog, Dynatrace, CloudWatch, Splunk, Prometheus

Security & governance: IAM and Identity Centre, Organizations and SCPs, Prowler, CIS Benchmarks, KMS, WAF, ISO 27001 and Cyber Essentials alignment

GenAI on AWS: Amazon Bedrock architecture, Bedrock Guardrails, RAG design, OWASP LLM Top 10 defences

Languages: Python, Bash, TypeScript/JavaScript

EXPERIENCE

HITC Consulting | Principal Cloud Architect & DevOps Consultant

January 2023 – Present • Remote, UK

Independent cloud consultancy delivering AWS and multi-cloud engagements for FTSE 100 and S&P 500 clients across financial services, marketing, and construction.

- Delivered a full AWS estate security and readiness audit for a UK technology company (2026): Prowler against the CIS AWS Foundations Benchmark and AWS Foundational Security Best Practices across all commercial regions, covering IAM and Identity Centre, Organizations and SCPs, networking, S3, Athena and Glue, logging and monitoring, and Bedrock/AI readiness. Output: a 32-page report with a 3-page executive summary and a prioritised remediation roadmap.
- Designed an Amazon Bedrock knowledge platform architecture for the same client: Terraform-bootstrapped landing zone with dedicated Log Archive and Security Tooling accounts, SCPs and Resource Control Policies, private VPC with PrivateLink, Identity Centre-authenticated chat interface with citations, Bedrock Guardrails, OWASP LLM Top 10 defences, and a KMS customer-managed key strategy.
- Built and shipped two production SaaS products solo (Titan Training Academy, LogiDocs Certify): full-stack AWS builds with CI/CD, used as live testbeds for Terraform and AWS CDK patterns.

TMW Unlimited | Lead DevOps Engineer & Cloud Architect

June 2023 – December 2025 • Contract via HITC Consulting • Remote

Led cloud and DevOps delivery across a multi-cloud estate (AWS, Azure, GCP) for a major UK marketing agency and its enterprise clients; sole infrastructure engineer and primary technical authority for cloud architecture decisions.

- Ran a production ECS estate of dozens of client websites across two AWS accounts (roughly 100 CloudFront distributions per account), owning Terraform ECS service modules, autoscaling, monitoring, and incident response end to end.
- Managed a production Neo4J cluster on AKS for knowledge graph and AI workloads, including cluster autoscaling and Helm-level troubleshooting.
- Designed resilient CI/CD with Azure DevOps and GitHub Actions, stood up unified observability with Datadog to cut incident MTTR, and led estate-wide cost optimisation and IAM hardening.

Santander | Cloud Platform Engineer

April 2022 – October 2024 • Permanent • Remote

Platform engineering for Santander's enterprise AWS estate: observability, automation, and account vending.

- Built a Dynatrace monitoring framework covering critical AWS services including Transit Gateway and Direct Connect, with a dynamic incident response runbook.
- Redesigned the AWS account vending process (Lambda, Step Functions, Terraform Enterprise), streamlining onboarding for new engineering teams, and built automated failure ticketing that landed Terraform Enterprise errors directly in the cloud support team's Jira queue.
- Automated Terraform Enterprise workflows in Python and Bash, accelerating cloud migration and cutting manual ticket handling; served as interim Scrum Master.

Experian Consumer Services | Cloud & DevOps Automation Engineer

November 2020 – April 2022 • Nottingham

Global platform team implementing DevOps and SRE principles across a financial services portfolio.

- Led the enterprise-wide Jira upgrade onto a highly available, EFS-backed Data Center architecture with a minimal-downtime migration plan.
- Containerised Jenkins on ECS Fargate for scalable CI and built a self-hosted GitHub Actions runner fleet using AWS CodePipeline and CodeBuild.
- Maintained a Python and CloudFormation self-service platform provisioning compliant AWS environments from submitted specifications; automated blue-green patching of a RedHat Linux estate.

Refinitiv (now LSEG) | Cloud Engineer

September 2019 – November 2020 • Nottingham

Global SRE team providing third-line cloud platform support within the Enterprise Cloud organisation.

- Built an AWS-native access management API (API Gateway, Lambda, EventBridge, DynamoDB) in Python with test-driven development, automating access requests across a global SRE estate.
- Delivered an automated support request fulfilment system with multi-stakeholder approval workflow, significantly reducing third-line response times.
- Enforced least-privilege IAM across development teams and engineered shared services: Linux bastion estates, ADFS tooling, and centralised secure access.

EARLY CAREER

- Research Assistant (R&D Engineer), Loughborough University (2018): test rig design, MATLAB modelling, and data acquisition systems for automotive OEM programmes.
- Systems & Instrumentation Engineering Intern, GE Oil & Gas, Bently Nevada (2016–2017): led a £50,000 investigation into oil pump seal failures on an offshore platform; Diploma in Industrial Studies awarded.

EDUCATION & CERTIFICATIONS

MEng (DIS) Mechanical Engineering, Loughborough University, 2013–2019

AWS Certified Solutions Architect Associate

British citizen with full right to work in the UK.